

PRODUCT

CARE GUIDE



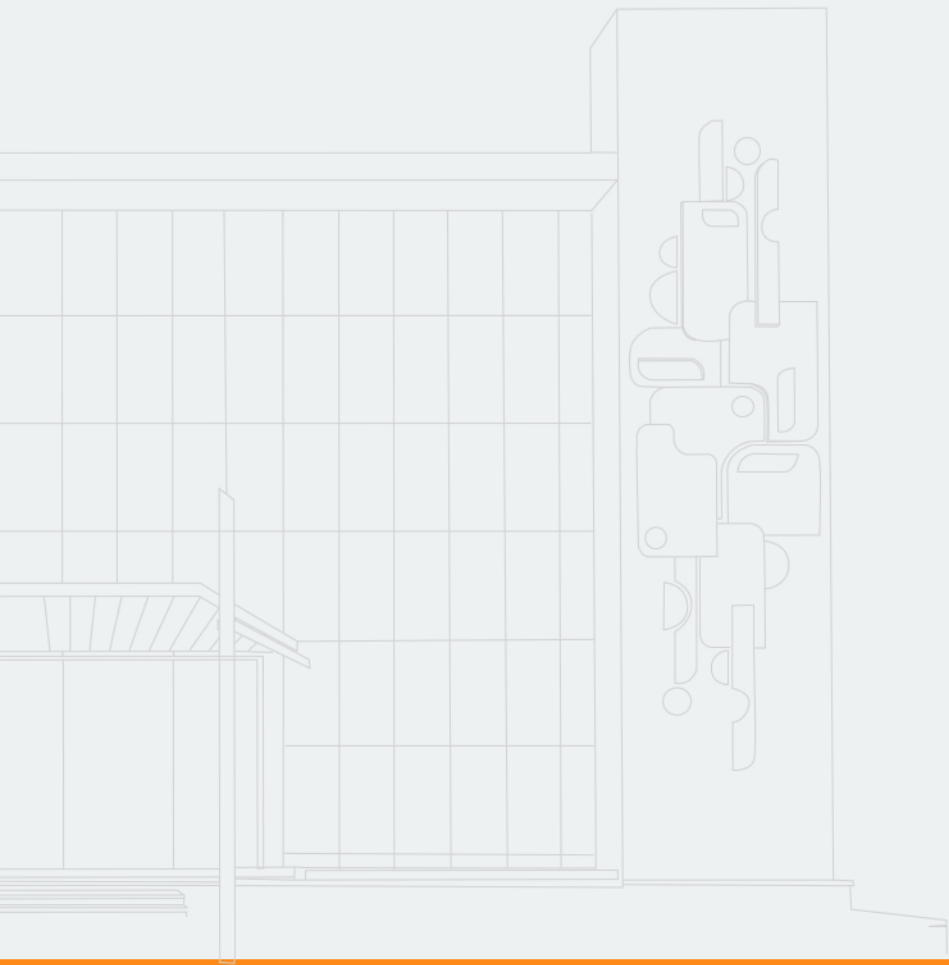
Maintenance guidelines for Sanitary ware products

- Carefully inspect the new product for damage/defect at the time of taking delivery and before installation.
- NEOLEX is not responsible for any damage occurred in transit/installation.
- The installation should be done by trained technician/plumber. Product damaged during faulty installation is not covered under warranty.
- The wash basin and water closet are heavy and it is recommended that two persons hold it while being fixed.
- NEOLEX is not liable or shall not be responsible for any damage/malfunctioning/scratches due to improper installation. Improper/wrong installation of the products automatically terminates and nullifies the warranty. Warranty does not cover normal wear and tear.
- Over tightening may cause breakage or chipping of vitreous China.
- Clean the outside surface of the vitreous China product with mild soap and warm water. Wipe the entire surface completely dry with a clean, soft cloth.
- For concealed products/parts: The same are to be pre tested before plastering and tiling for proper functionality. If any issue / complaint is reported after installation or plastering and tiling, then it will be considered null and void.
- Replacement of parts would be purely at the discretion of SCL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of SCL), the same model shall be replaced and in the event model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.
- Do not allow cleansers containing petroleum distillates to remain in contact with ceramic surface for long period of time.
- External jet placement is not recommended with any soft close seat cover, because it can damage the soft close mechanism, hinges or seat cover.
- Do not use any chemical-based products to clean seat covers.
- Use of any kind of cement is not recommended at the time of installation, use silicon to fill joints/gaps.
- It is advised to flush the water in line before connecting the product.
- Cabinets are water resistant, hence need regular cleaning & maintenance to avoid any damages

Maintenance guidelines for Plastic products



- Carefully inspect the new product for damage/defect at the time of taking delivery and before installation.
- While cleaning the cistern/seat cover after installation, do not use abrasive cleansers, as they may damage the Plastic Products.
- Clean the outside surface of the polypropylene/plastic product with mild soap and warm water. Wipe the entire surface completely dry with a clean, soft cloth.
- NEOLEX is not liable or shall not be responsible for any such damage/scratch or for improper installation.
- External jet placement is not recommended with any soft close seat cover, because it can cause damage to soft close mechanism, hinges or seat cover.



▶ Neolex Sanitaryware

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